



Continuous Improvement Policy Statement

Neo One Ltd is a designer, manufacturer & distributor of Specialist Products, based in Blackburn England.

The business operates throughout the UK and internationally.

We are committed to the continuous improvement of quality across all areas of operations, and to remain at the forefront of implementing best practice initiatives within our business.

To implement this policy and to achieve our quality objectives we have developed processes and procedures. These procedures and processes are mandatory for all our staff.

This will ensure that:

- We regularly review this policy to ensure that it drives continuous improvement and sets challenging targets for business improvement
- We not only follow but lead industry best practice initiatives to exceed the quality requirements and expectations of our customers
- Our policy and procedures are communicated and embraced within the organisation as part of its underlying culture